



CHALLENGER

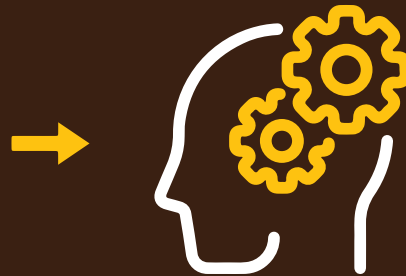
PALLET & SUPPLY

OUR CUSTOMER SERVICE PROCESS



INQUIRE

Our experienced sales team will take the time to get to know you and your business needs. We work with you to come up with a pallet design and program that fits your needs and your budget. We have traditional values and still prefer a face-to-face visit and handshake when possible.



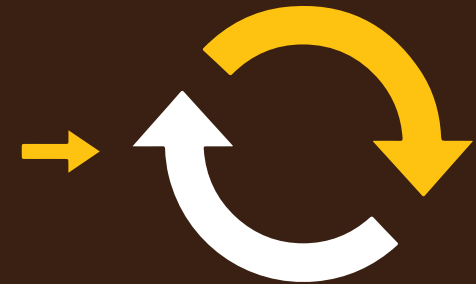
LEARN

We utilize the latest pallet software to come up with sustainable solutions that fit your budget. With multiple facilities throughout the Western US, we will respond quickly to your needs. Our inhouse freight service along with established 3rd party carriers, ensure pallets are delivered in a timely manner.



COMMUNICATE

Clear communication is our goal! We want you to be in the loop through the complete process. We have been in the business for over 50 years and have a surplus of knowledge and experience to draw from. A member of the sales team is always within reach for any questions or concerns.



REPEAT

We know that businesses are growing and evolving and we are ready to grow with you. We are constantly reviewing specs, materials, processes, and logistics to ensure we are providing the highest level of quality and service at a competitive price.